

THE CORPORATION OF THE TOWNSHIP OF GEORGIAN BLUFFS

BY-LAW NO. 8-2016

BEING a By-law to adopt a Water Billing Relief Policy.

WHEREAS Section 9 of the Municipal Act, 2001 provides that a municipality has the capacity, rights, powers and privileges of a natural person for the purpose of exercising its authority under this or any other Act;

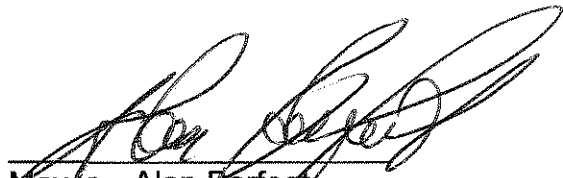
AND WHEREAS Council deems it expedient to establish a Policy for Water Billing Relief and ensure that all requests for financial relief arising from water billings are handled in a consistent manner.

NOW THEREFORE the Council of the Corporation of the Township of Georgian Bluffs enacts as follows:

1. That a Water Billing Relief Policy attached hereto as Schedule "A" to this By-law is hereby adopted by the Council of the Corporation of the Township of Georgian Bluffs.
2. That this By-law shall come into full force and effect upon the final passing hereof.

Read a first and second time this 20th day of January, 2016.

Read a third time and finally passed this 20th day of January, 2016.



Mayor – Alan Barfoot

CAO/Clerk – Holly Morrison



Township of Georgian Bluffs

POLICY

WATER BILLING RELIEF

The Township of Georgian Bluffs is committed to ensuring that the water systems remain financially independent and self-sustaining. The Township is further committed to ensuring all requests for financial relief arising for water billings are handled in a consistent manner. Therefore, the following policy has been developed:

- 1) All water usage for water that passed through a water meter, regardless of the cause, shall be recorded during the bi-monthly water meter readings. Such water shall be billed in accordance with the current fees and services by-law for water.
- 2) Should a water customer, upon receiving their water bill, have a question or concern, they will be directed to the Utility Coordinator, who will explain any leak detected, assist with troubleshooting and if needed attend the property to utilize the Neptune Data Logger which will provide a breakdown of the previous 96 days of water usage.
- 3) Where the water usage does not exceed an average of 1.25 M³ per day over the length of the billing cycle. The Council of the Township of Georgian Bluffs will not offer any financial relief.
- 4) Where the water usage does exceed an average of 1.25 M³ per day over the length of the billing cycle. The Council of the Township of Georgian Bluffs will receive a request for financial relief through the Environmental Committee as a plumbing malfunction.
- 5) Provided that the following requirements are made, the Environmental Committee will apply a standardized rate of financial relief:
 - a) Does the Data Logger show a constant leak?
 - Yes (Greater than 10 days) – Consideration may be given.
 - No – Water usage is not considered to be a plumbing malfunction
 - b) Is this the first occurrence of a leak?
 - Yes – Consideration may be given.
 - No – Second or more occurrence no relief will be given.

- c) Was the repair made in a timely manner after being Data Logged?
 Yes – Consideration may be given.
 No – Relief will not be given.
- d) Is proof available of a repair (plumber's invoice, part replacement receipt)?
 Yes – Consideration may be given.
 No – Proof of repair is required, no relief is to be given.
- 6) Financial relief will be granted for requests meeting the requirements as follows:
 Excluding Pottawatomie:
 First .50 M³ per day will be at No Charge
 Following .75 M³ per day will be charged at the System Base Rate per M³.
 Additional M³ per day will be charged at the System Base Rate per M³.
 Pottawatomie:
 First .75 M³ per day will be at No Charge
 Following .50 M³ per day will be charged at the System Base Rate per M³.
 Additional M³ per day will be charged at the System Base Rate per M³.
- 7) No relief or consideration will be provided for the parts, material, labour, or any other related costs in repairing the leak.

Issued: January 20, 2016

Repealed: N/A

Amended: